





In today's increasingly complex travel landscape, simply getting in and out of where you need to be can be incredibly difficult. ADTRAV has more than 40 years of experience providing travel management services to non-profit organizations. Let us handle the travel details so you can fully focus on the mission at hand.

# experts in

## TRAVEL MANAGEMENT

ADTRAV has provided travel management services to humanitarian and NGO organizations for more than 40 years. During this time, we have seen nearly every situation imaginable. This has given us the valuable experience needed to navigate the complex world of non-profit travel. We combine our vast experience with superior traveler technology, powerful agent tools, and unmatched management visibility to help non-profit organizations travel more easily and efficiently than ever before.



# the services WE PROVIDE



#### DEDICATED ACCOUNT MANAGERS

With more than 100 years of combined experience, we've seen everything. No matter what the future holds, rest easy knowing you're in the best possible hands.



#### REGULATORY EXPERTISE

ADTRAV mitigates risk, monitors compliance, leverages small business contracting, provides DCAA audit support, and exceeds industry security standards.



#### **IN-HOUSE AGENT TEAMS**

Every agent supporting ADTRAV travelers is a member of our team. Anytime you call, an ADTRAV agent specifically trained in non-profit and NGO travel will answer.



#### SUPPLIER RELATIONS

Our supplier relations team works to build strong, mutually beneficial relationships between our supplier partners and our clients.



#### LODGING SERVICES

ADTRAV offers custom-designed hotel programs for both standard business and long-term travel that focus on reducing costs and negotiating rates and amenities.



see the difference in

**OUR TECHNOLOGY** 

ADTRAV's powerful RezDesk Travel Portal is designed to be the core of the modern day travel program—a single interface that handles everything from bookings and automated approvals to robust reporting and everything in between. By consolidating functionality into a single comprehensive application, RezDesk enables organizations to maximize travel ROI more easily than ever before. Through a flexible and scalable architecture, organizations can customize the functionality of their RezDesk platform to meet their exact needs.



rezdesk

### **FEATURES**



Online Booking Tool Integration



Real-Time Trip Notifications



Accompanying Mobile App



Multi-Level Custom Approvals



Worldwide Duty of Care



Integrated Agent Interface



Program-Wide Reporting



In-App Experience Review Tool





## A Seamless Technology Platform-Anywhere in the World

With different languages, cultures, and currencies, supporting business travelers based abroad is one of the most difficult things in travel. The need for a technology solution to manage your program on a global level is paramount. That's why we created ADTRAV Global Partners. We knew with a strong network of global partners all working in a single technology platform, we could create a global solution that works for both travelers and travel managers.

## The AGP Difference



#### Globally Consistent Technology Platform

Our global technology platform delivers flexibility and consistency through allowing multiple applications to be deployed to meet the unique needs of markets worldwide while providing a seamless and consistent traveler experience.



## Powerful Global Data Consolidation

Data is consolidated on a global level to ensure the utmost control and visibility into your program metrics—no matter the country. Eliminate unnecessary headaches and hassle and move to a modern method of global data management.



# Reliable Worldwide Service

Receive the same high service level agreements and operating standards globally, so you and your travelers know what to expect wherever they land—service that meets even the most discerning traveler's needs.

## verifiable PERFORMANCE

We believe that a key "solution" offered by ADTRAV is our ability to deliver on the promises of our company mantra, service nonstop. We carefully monitor key performance areas utilizing a variety of proprietary quality service tools and feedback systems, so we can back

99.9%

AGENT SUCCESS RATE

99.7%

UNUSED TICKET PROCESSING

99.4% TRAVELER SATISFACT

SATISFACTION



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